

**Marcia Boyd**

Supervisor
St. Louis, MO
Great Midwest Region

Marcia's Career Path

2000 – PSR at LabCorp
2000 – Group Lead at LabCorp
2001 – Supervisor at LabCorp
2002 – Branch Manager at LabCorp
2002 – Supervisor at Quest

Marcia loves working side by side with her employees: **“I am excited to come to work every day because of the multiple opportunities I have to positively impact the lives of patients, employees, coworkers, and clients.”**

Career Path Story: Marcia Boyd**Words of Wisdom**

Looking back on her career path, Marcia has these insights to share:

- Hard work and dedication pay off, so don't give up.
- As long as you remain committed to your own success, you will achieve each goal you set for yourself.
- You're only guaranteed to fail if you don't try.

Marcia's Personal Path

Marcia worked for Laboratory Corporation of America (LabCorp) as a branch manager when she was contacted about a supervisor position at Quest through a recommendation from a former coworker. Marcia was interested after hearing many positive things about Quest and its employees. It was also an opportunity to utilize her skills to the fullest.

Through her career, Marcia was encouraged by coworkers and superiors to apply for promotions and appreciated the confidence they had in her abilities. “I thought the promotions would make my family proud. Even though I didn't get a college education when I was younger, I was still able to obtain higher positions than I ever expected to achieve. I felt it was very important for my children to be proud of my career.”

Advancing her career was difficult. “To ensure success, I spent a great amount of time learning everything I needed to know, which took away a lot of time with family and friends. But I explained how important it was for me to be successful in my career, especially since I couldn't go back to school at the time.”

Marcia faced many challenges but overcame them “by focusing on what needed to be done, using the resources I was aware of, and constantly explaining to the team the benefits of a successful outcome, one interaction, situation, and scenario at a time.” She feared not measuring up to each challenge, but “I always kept in mind that the only way I was guaranteed to fail was if I didn't bother to try.” Marcia found inspiration from “anyone living and working their dream.”

Marcia credits her manager, Vicky Raney who inspired her throughout her journey here at Quest. Marcia says, “Vicky is always willing to do what she can to ensure that I am successful and she encourages her entire team in every possible way. She has taught us that when we are successful, she is successful, the department is successful, and the organization is successful.”

Marcia is proud of her career and the progress she sees within herself and her employees and coworkers, and in 2010, she earned her bachelor of science in health care administration. “The journey hasn't been the easiest, but it has definitely been worthwhile and I am grateful for the opportunities afforded to me. I am willing to do whatever I can to help the next person realize their own success, both personally and professionally.”