



Shaunna Evans

Supervisor
Salt Lake City, Utah
Great Midwest Region

Shaunna's Career Path

2004 – PSR

2005 – Float

2006 – Group Lead

2009 – Supervisor

Career Path Story: **Shaunna Evans**

Words of Wisdom

Shaunna wasn't looking for advancement, but she followed the path that was set before her, working hard and enjoying every step. Looking back on her career, she has these insights to share:

- As long as you are moving forward and advancing, nothing can stop you.
- If you have the drive and grit to do it, you can get it done.
- Ask what you can do to move up in the company.
- This is not an easy business to learn. You have to get your hands in there.
- Use your resources and collaborate with your team members.
- Appreciate every day and be happy that you have a job.

Shaunna's Personal Path

Shaunna discovered her love for phlebotomy while in nursing school. She worked as a med tech assistant and became intrigued by the research and new tests that were being developed, but she loved patient care even more. "You get to see the best side of patients, talking with them and building relationships." She also loved learning about Quest. "I wanted to figure things out and know why we do this or that and how things work. I joined many teams and was intrigued working with Commercial Sales, Logistics, and the lab. I took initiative to learn a lot and take it all in." This helped her become a great resource for her employees as well as her patients.

Shaunna credits her manager, Elizabeth Strock, with supporting, pushing, and inspiring her in her education and growth in the company. "What keeps me going is wanting to know more and be the best. I always want to know more about the company. My employees motivate me to do my best. I want them to enjoy their jobs like I do, and I encourage them to move up in their jobs and learn new things."

Looking back at her career path, Shaunna says her progress "feels really good. I feel that I'm accomplishing and learning more." She loves the opportunities her job provides. When her region went to single accession, she got the opportunity to be a trainer, traveling and meeting people from all over the country. She found that she was passionate about educating others and sharing her expertise. But for Shaunna, there is nothing like being a supervisor, because "it is a great way to learn more and meet new people. And it is so important to always collaborate. Be kind, smile, and treat everyone in every department with kindness and collaboration."

Shaunna is constantly working to learn about every aspect of Quest. **"What keeps me going is wanting to know more and be the best. I always want to know more about the company. My employees motivate me to do my best. I want them to enjoy their jobs like I do, and I encourage them to move up in their jobs and learn new things."**