



Todd Dubie
Group Lead
Gaylord, MI
Great Midwest Region

Todd's Career Path
1990 – RSR/PSR

2000 – Mobile Phlebotomy

2006 – Group Lead, Mobile

2010 – Float

2013 – Group Lead

Todd's journey has provided him with diverse experiences.

I've had many patient encounters in different parts of the country. From long-term care facilities to inpatient mental health, rehab, and detention centers to Patient Service Centers and working as an in-office phlebotomist (IOP), I really feel fortunate to have these experiences over the years and realize they would not have been possible if not for Quest Diagnostics."

Career Path Story: **Todd Dubie**

Words of Wisdom

Looking back on his career path, Todd has these insights to share:

- Push yourself.
- Always do the best you can.
- Don't get discouraged if you are unable to obtain a specimen. Sometimes all it takes is another set of eyes.
- Trust your training.
- Take advantage of others who may have more experience than you.
- Always listen to the patient.

Todd's Personal Path

Todd's interest in the medical field began after high school when he enlisted in the US Navy. He served ten years as a Navy hospital corpsman, and it was in the Navy that he acquired his skills in phlebotomy. When he got to Quest, Todd was originally hired in a dual role as both a route service representative and a patient services representative.

He worked in the mobile phlebotomy department in Las Vegas, which he greatly enjoyed. Eventually, a group lead position opened and Todd was able to advance his career a step further. He worked as a group lead in mobile phlebotomy for four years until he moved back home to Michigan. After moving, Todd began working in an IOP located in a remote area near his home. After working hard in his position, he became an IOP/PSC float. With this position, he was able to meet new people and expand his skills and expertise.

While working as a float, Todd decided to apply for a group lead position in Northern Michigan. He interviewed and accepted the position, grateful for the chance to continue advancing in his career.

Throughout his career, Todd has valued the many advancement opportunities available at Quest, and he is "particularly fond of Employee Self Service (ESS) and how we can look to find opportunity throughout the company." Looking back, Todd would have pushed himself harder to complete his four-year degree. However, he has no regrets about his career path and is very thankful to work for such a wonderful company.