



Lacesia Walker
PSR IV Group Lead
Ormond Beach, FL
Southeast Region

Lacesia's Career Path
2000 – PSR I

2004 – PSR II Site Lead

2008 – PSR III Group Lead

2015 – PSR IV Group Lead

Her current role as group lead has been eye-opening. **“I’m learning a lot about what goes on behind the scenes around metrics and productivity. There is so much more to running a PSC than I ever knew, from finding the location, to getting it open, to staffing, and so on. I do a lot of training, and I like helping others.”**

Career Path Story: **Lacesia Walker**

Words of Wisdom

Looking back on her career path, Lacesia recognizes that being proactive and being able to see the bigger picture has played a big role in her career success:

- Try to move up the ladder. You may advance faster than you think if you apply yourself sooner.
- Apply for open positions.
- Let your supervisor know you are interested in taking the next step. You might be surprised what will come your way.
- Finish school, because you don’t need to stand still.
- Be sure to take some classes in leadership.

Lacesia's Personal Path

Lacesia began her career as a medical assistant and later worked at a hospital drawing blood. A friend who worked at Quest Diagnostics called Lacesia about fifteen years ago and encouraged her to apply, and she began as a temporary employee. When she completed the necessary hours, she was officially hired by Quest. She explains: “I started as a PSR I, then I went to a PSR II, and then to site lead. Now I’m a PSR IV group lead.”

Asked about who inspired her along her career path, Lacesia explains: “My husband always motivates me. If it weren’t for him, I wouldn’t have taken this position because I was already a site lead and the pay raise wasn’t that great. He got me to see a bigger picture. I’m learning new things, and it is a good experience.”

Lacesia was proactive, applying for each of her positions: “It is an awesome feeling, I look back and want to give my teammates the feeling I have now. I honestly didn’t think I’d still be with the company and drawing blood this long, but I enjoy what I do and there are always new opportunities. Plus, I know that I’m helping my coworkers. I feel that I make a difference and I help them make a difference. I’m also in school for my AA degree, and the classes I’ve taken, such as medical transcription and medical terminology, have helped me in my job. I only have three more classes to take, and tuition reimbursement has paid for everything!”