



Tiffany Bossard
PSR III Site Lead
Longwood, FL
Southeast Region

Tiffany's Career Path
2003 – Temp
2004 – PSR I
2010 – PSR II Site Lead
2012 – PSR III Site Lead

Tiffany reflects on being a site lead: **“Learning to be myself while learning to effectively run a site has been challenging and rewarding. The sky is the limit.”**

Career Path Story: **Tiffany Bossard**

Words of Wisdom

If you are curious about how to prepare yourself for your own unique journey, Tiffany has these words of wisdom to share:

- Be strong. Don't hold yourself back.
- Listen to others when they give you encouragement along the way.
- Don't be afraid to meet new people with every move you make.

Tiffany's Personal Path

Tiffany has certainly tracked many Florida miles, working in PSCs in Orlando, Oviedo, Maitland, Longwood (three times!), and Sanford. Starting as a temp in Orlando, Tiffany transferred to Oviedo in 2004 during a memorable hurricane season. By then, Tiffany was a PSR I, and supervisor Lisa Simpson asked if she wanted to work in the Maitland location. “I jumped at it because it was closer to home.” A brief move to Longwood occurred when a coworker went out on maternity leave, followed by a return to Maitland. But when gas prices skyrocketed, Tiffany returned to Longwood.

An opening “even closer to home” landed Tiffany in the St. Mary PSC for five years, some of which were part time. “As it turned out, a friend I made in hairdressing school talked me into going back full time. Six months later, I became a PSR II/lead.” The assignment this time was to open a site by herself. Tiffany recalls: “I was a little nervous, but I knew how to draw blood and I had learned how to run a site, so I was prepared. Besides, it was in Sanford, a mile from where I live.”

Tiffany had little time to cozy up to her short commute, because six months later, there was a coordinator opening back in Longwood. “I second-guessed myself; I was uncertain.” Tiffany's supervisor said: “A few others are interviewing. Just be prepared.” Tiffany recalls: “I don't know why, but interviewing scares me. It is one of my challenges. Nonetheless, I got the job.” Tiffany's third stint in Longwood is quite different because now she is leading PSRs who had been her peers. She is the first to say that it has been an adjustment for everyone and adds: “I didn't change, but my role did. I recognized that I was the one who needed to set the example for others, including those with whom I had once been peers.”

Tiffany would like to acknowledge mentors Leslie Winn, from whom she “learned so much” about running a PSC; Sara Coolidge, who encouraged her to apply for the site lead position; and Lisa Simpson, who said, “You can succeed at Longwood as a leader” ... and she has.